

Etisalat SMS Messenger

User Guide

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For compatibility reasons and to ensure the right understanding of each message, the SMS messages that the user receives do not support accents.

User Registration (Reg)

If you already are a Messenger Etisalat user, you can associate your account to your cell phone and register it in Etisalat SMS Messenger. Send the following message to the short number 4444 (once sent you'll be automatically logged on with your Etisalat account and with your public network accounts in case you have any configured):

Syntax: Reg <username> <password>

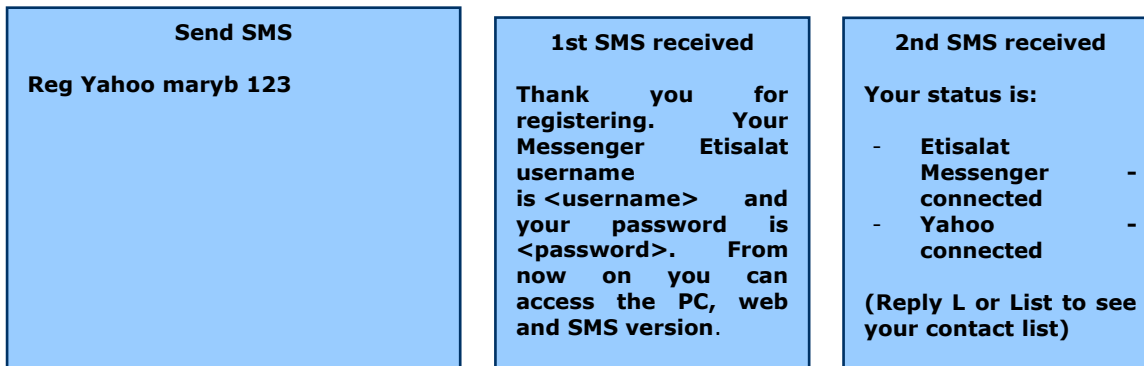
Send SMS	1st SMS received	2nd SMS received
Reg JSmith 12345	Thank you for registering your account JSmith. You'll receive your connection status shortly.	Your status is: <ul style="list-style-type: none">- Etisalat Messenger - connected- <network> - connected <p>(Reply L or List to see your contact list)</p>

If you want to configure your public network account once you're registered with your Etisalat account, send the following message to the short number 4444:

Syntax: Reg <Network [MSN, AOL, ICQ, YAHOO or GTALK]> <username> <password>

Send SMS	1st SMS received	2nd SMS received
Reg Yahoo maryb 123	Thank you for registering your account maryb. You'll receive your connection status shortly.	- Yahoo connected

If you don't have a Messenger Etisalat user registered and you associate your MSN, AOL, ICQ, YHO or GT account to your mobile phone, the system automatically generates a Messenger Etisalat PLUS user for you, which you can use to access the PC, web and SMS versions:



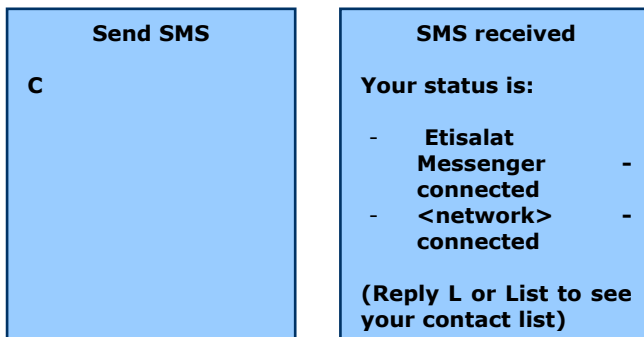
Note: Msn and Google Talk accounts should be entered as follows: user@hotmail.com / user@gmail.com

Login, logout and Status Change (C, D, ON, BU, NA and IN)

To connect (log in), disconnect (log out) or change your status you should send one of the following commands:

- C – Connect
- ON – Online
- BU – Busy
- ND – Not Available
- IN – Invisible
- D – Disconnect

Syntax: C



Contact List (List, L, FL and M)

Using the command **List** or **L** you can request for the list of your online contacts; the command **FL** allows you to see the full contact list. Considering the fact that you cannot see all your contacts in just one message, the system divides the contact list in different messages. To ask for more contacts, send the command **M**. The contacts are distinguished on the following basis:

- * Online
- ! Busy
- Not available
- _ Offline
- ? Doesn't belong to the contact list
- + Authorization pending

The network to which a contact belongs to is displayed after his/her name in the list:

- [SMS] – SMS network
- [M] – MSN
- [Y] – Yahoo
- [A/I] – AOL/ICQ
- [GT] – Google Talk

Syntax: List

Send SMS	SMS received
List	<pre>1*Marie [M] 2*724123456 [S] 3! Liz [Y] 4 - Martin [G] 5_ Christine [A/I] 6_450236781[A/I] (Send M to see more contacts or <No.> <message> to chat)</pre>

In the example showed above, No. 1 is associated to Marie who is online using MSN, No. 2 is associated to an SMS contact and No. 3 is associated to Liz. Liz is logged on Yahoo and her status is busy.

Advanced Search in the contact list (List, L, FL and M)

To make an advanced search in the list of online contacts, send the command **List** or **L** followed by the search criteria. To make a search in the full contact list send **FL** followed by the key word/s.

Syntax: List <Text>

Send SMS	SMS received
List Marie	1*Marie [M] (End of the list. Send <No.> <message> to chat)

Advanced Connection (List, L and FL)

Another possibility consists in sending the command **List**, **L** or **FL** to log in and receive the contact list all in one step.

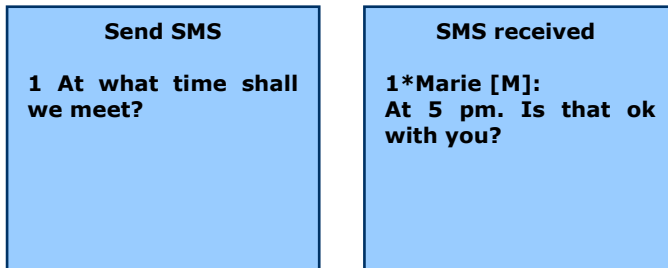
Syntax: List

Send SMS	1 st SMS received	2 nd SMS received
List	Your status is: - Etisalat Messenger connected - - <network> connected - (Reply L or List to see your contact list)	1*Marie [M] 2*724123456 [S] 3! Liz [Y] 4 - Martin [G] 5_ Christine [A/I] 6_450236781 [A/I] (Send M to see more contacts or <No.> <message> to chat)

Start Conversations and Chat

After receiving the contact list you can start a chat with your contacts, send the contact's number followed by your message. To continue chatting, just reply to the messages you receive from your contacts.

Syntax: <contact's number> <message>

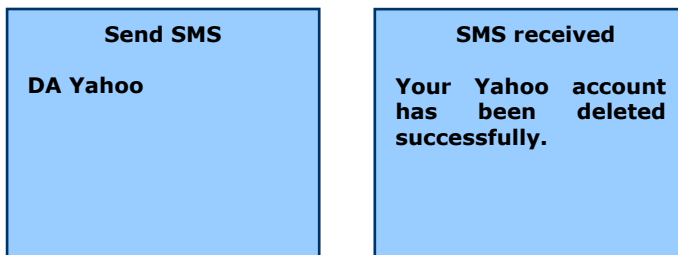


Note: If the chat has been started by one of your contacts, just reply to the SMS you receive, you don't have to send any command or contact's number.

Delete an Account (DA)

To disassociate an Msn, Aol/Icq, Yahoo or Google Talk account from the mobile phone, send **DA** followed by the network:

Syntax: DA <Network [MSN, AOL, ICQ, YAHOO or GTALK]>



Note: Only delete your account if you're online, otherwise you'll receive an invalid command message.

User inactivity time and excess of received messages

After 2 hours of inactivity (you don't send any message) you will receive a message informing you that to continue online, you have to send a message or reply to the notification you received with the command OK. In case the system does not receive any reply in the next 5 minutes, your session will expire (you will be notified that your session has been closed and that you have to send C to reconnect). The same thing occurs when you receive 10 messages or more but don't send any.

SMS received
Your session will expire in 5 minutes due to inactivity. Send a message or reply OK to remain connected.

SMS received
Your session has expired due to inactivity. To reconnect, send C.

SMS received
Your session will expire in 5 minutes due to excess of received messages. Send a message or reply OK to remain connected.

SMS received
Your session has expired due excess of received messages. To reconnect, send C.

Add a contact (Add)

To add a contact, send the command **Add** followed by the network and your contact's username.

Syntax: Add <Network [MSN, AOL, ICQ, YAHOO or GTALK]><contact's username>

Send SMS
Add YAHOO johan23

SMS received
The new contact has been successfully added to your list: 1_johan23[y]. After he/she accepts your invitation, send <No.> <Message> to start a chat.

To add an SMS contact, send **Add** followed by the word SMS and the contact's cell phone number.

Syntax: Add SMS <contact's cell phone number>

Send SMS	SMS received
Add SMS 711234567	The new contact has been successfully added: 2+271234567[S]. To start a chat, send <Contact No.> <Message>

Remove a Contact (RC)

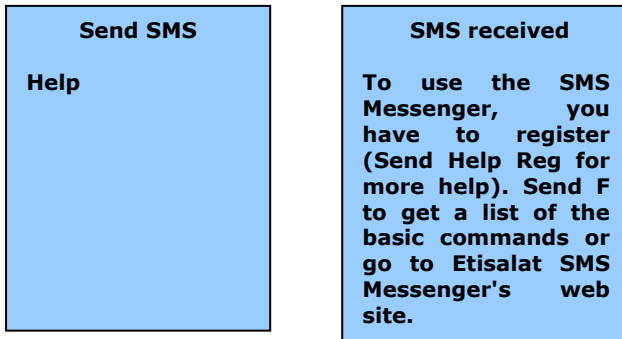
To remove a contact from the list, send the command **RC** followed by the number of the contact to be removed.

Syntax: RC <Contact's number>

Send SMS	SMS received
RC 3	The contact 3*John [G] has been removed from your list.

Help Commands (Help)

If you need help to use the Etisalat SMS Messenger, send the command **Help**. You will receive a message with the steps on how to use Etisalat SMS Messenger and a link to where you will find the complete list of commands.



Note: This system will also provide you with information in case you enter an invalid command.

Specific Help Commands

If you need help on a certain command, send **Help** followed by the command. Different ways of asking for help on certain commands are detailed below:

Syntax: Help <Command>

Help Reg (Register an account)

Help DA (Delete an account)

Help C (Connect)

Help ON (Connect and/or Online status)

Help BU (Connect and/or Busy status)

Help NA (Connect and/or Not Available status)

Help IN (Connect and/or Invisible status)

Help D (Disconnect)

Help L (Connect and request list of online contacts)

Help List (Connect and request list of online contacts)

Help FL (Connect and request full contact list)

Help M (More contacts)

Help OK (Maintains the session active after a period of inactivity)

Help Add (Add Contact)

Help RC (Remove Contact)

Help DN (Change Display Name)

Help NE (Enable Status-Change notifications)

Help ND (Disable Status-Change notifications)
Help I (Information of the user's registered accounts)
Help CI (Contact's Information)
Help AA (Accept an authorization)

Send SMS
Help FL

SMS received
Send FL to connect and receive your full contact list. You can search for contacts by sending FL text (Ex.: FL john).

Basic commands (F)

To learn about Etisalat SMS Messenger's basic commands, send **F**:

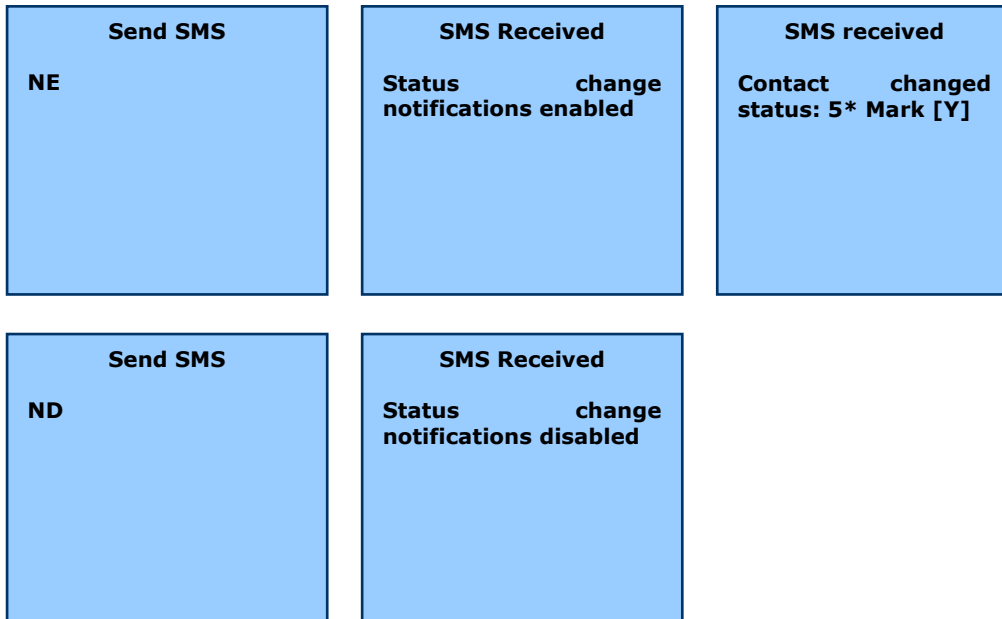
Syntax: F

Send SMS
F

SMS received
Basic commands: Reg (register), C (connect), L or List (contact list), Help (help), D (disconnect), BU (busy), NA (not available), IN (invisible)

Enable and Disable Status Change Notifications (NE y ND)

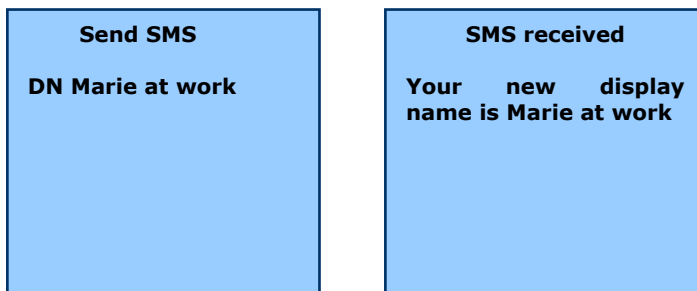
If you want to be notified each time that one of your contacts logs in or changes his status, send the command **NE** (Notifications enabled). To disable the notifications, send the command **ND** (Notifications disabled).



Change display name (DN)

To change your display name, send **DN** followed by the name you want your contacts to see. This option is applicable only to the MSN network.

Syntax: DN <Display Name>



User Information (I)

To ask for information about your registered accounts, send **I**.
This command can be used even if you are Offline.

Syntax: I

Enviar SMS	SMS received
I	User information: Username: <Etisalat username> Your status is: Online -<network> : <username> Status change notifications: <enabled/disabled>

Contact Information (CI)

To ask for information about a contact, send **CI** and the contact number. Before using this command, you have to request for your contact list.

Syntax: CI <Contact's Number>

Send SMS	SMS received
CI 2	Contact information: 2* Marie (M) Username: marie@hotmail.com Network: MSN Email: marie@hotmail.com

Accept authorizations (AA)

If a user is not in your list but you are in his, you'll see the following symbol beside his name "?", which means he hasn't been added to your list. You can send CI <contact's number> to obtain more information on this user. If you decide to add him send Add <network> <username> or Add SMS <cell phone number>.

When a user adds you to his list, you receive an authorization request. Reply **AA** <contact's number> to accept his authorization request and add him to your list.

Syntax: AA <Contact's Number>

<p style="text-align: center;">Received SMS</p> <p>The user 1?Paul (Y) wants to add you to his/her list. Reply AA 1 to authorize him/her.</p>	<p style="text-align: center;">Send SMS</p> <p style="text-align: center;">AA 1</p>	<p style="text-align: center;">Received SMS</p> <p>The new contact has been successfully added to your list: 1*Paul (Y). After he/she accepts your invitation, send <No.> <Message> to start a chat.</p>
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Command Reference

Action	Command	Syntax
Register (Registers an account)	Reg	Reg (space) Username (space) Password or Reg (space) Network <MSN, AOL, ICQ, YAHOO or GTALK> (space) Username (space) Password Examples: Reg john 123 or Reg Yahoo maryb 123
Connect (Connects the accounts that the user registered in the system)	C/ON	C or ON
Disconnect (Disconnects the accounts with which the user was connected)	D	D

<p>Online Contact List (Returns the list of the user's online contacts. It also returns the list of the user's online contacts that match the search criteria when the command is followed by the text to be searched for.)</p>	<p>L or List</p>	<p>L or List or L (space) Text or List (space) Text</p> <p>Examples: L or L Marie or List or List Marie</p>
<p>Full Contact List (Returns the user's complete contact list. It also returns the list of the user's contacts that match the search criteria when the command is followed by the text to be searched for.)</p>	<p>FL</p>	<p>FL or FL (space) Text</p> <p>Examples: FL or FL Marie</p>
<p>More Contacts (Returns the continuation of the user's contact list)</p>	<p>M</p>	<p>M</p>
<p>Chat with a contact / Start a conversation</p>	<p>Contact's No. + Text</p>	<p>Contact's No. (space) Text</p> <p>Example: 3 Are you at home?</p>
<p>Status Change (Changes the user's status)</p>	<p>Status code</p>	<p>ON - Online NA - Not Available BU - Busy IN - Invisible</p> <p>Example: BU</p>
<p>Delete an account (Removes a specific account)</p>	<p>DA</p>	<p>DA (space) Network<MSN, AOL, ICQ, YAHOO or GTALK></p> <p>Example: DA YAHOO</p>
<p>Help (Provides basic help for the usage of Etisalat SMS Messenger. It provides a detailed description on how to use a command when the command for help is followed by the command in question.)</p>	<p>Help</p>	<p>Help or Help (space) valid command or F</p> <p>Examples: Help or Help Reg or F</p>
<p>Enable status change notifications (Each time a contact changes his status, the user is notified)</p>	<p>NE</p>	<p>NE</p>

Disable status change notifications (The user receives no notification when his contacts change status)	ND	ND
Change Display Name (Changes the display name of the user. Only valid for MSN.)	DN	DN (space) Text Example: DN John at work
Add Contact (Adds a contact to the user's contact list)	Add	Add (space) Network <MSN, AOL, ICQ, YAHOO or GTALK> (space) Contact's username or Add (space) SMS (space) Contact's cell phone no. Example: Add YAHOO mark23 or Add SMS 711234567
Remove Contact (Removes the contact with the contact number entered by the user)	RC	RC (space) Contact's No. Example: RC 4
Stay Connected (Keeps the user connected to Etisalat SMS Messenger)	OK	OK
User Information (Displays the user's information)	I	I
Contact's Information (Displays the information of the contact whose number is the one entered by the user)	CI	CI (space) Contact's No. Example: CI 2
Accept Authorization (Accepts an authorization requested by another user who wants to add the user to his contact list)	AA	AA (space) Contact's No. Example: AA 1
Note: The system is not case-sensitive. The commands specified above can be written in capital and/or small letters. For example, you can connect as busy by sending one of the following: BU, bu, Bu, bU.		